

CITY OF WATER RESTRICTS OUTDOOR WATERING UNTIL SUNDAY

WACO, TEXAS (June 28, 2024) — The City of Waco has issued mandatory outdoor watering restrictions effective immediately until Sunday at 7:00 am for all Waco water customers, including wholesale customers and their water users. Due to a water pump failure, causing subsequent low pressure of the water line, all water customers are required to restrict outdoor watering and reduce water consumption to conserve water for households, hospitals, and emergencies.

A high-service pump at the City of Waco Mt. Carmel Water Treatment Plant suffered a mechanical failure late June 27, 2024. This pump malfunction occurred approximately two weeks after the pump was returned to service following a complete third-party overhaul. Unfortunately, the loss of this pump is in addition to a separate pump that was damaged by lightning in late March 2024. This storm-damaged pump is expected to return to service during the week of July 1, 2024. All Waco water customers, including wholesale customer cities, are asked to immediately cease outdoor watering for an initial 48-hour period that ends Sunday, June 30, 2024, at 7:00 am. Please conserve water to permit city employees to continue to fill water storages during the next 48 hours.

We will continue to provide updates as they become available.

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The Communications & Marketing Department strives to educate, inform, entertain, and involve citizens with their government.